

## Integrated company policy

Fermentia Microbiological Company regards environment awareness and quality management as high priority. To increase customer contentment we carry out our fermentation projects at high technical and quality level in an environmental friendly way.

We can claim that all of our products and services offer biological solutions instead of chemical ones. Therefore our customers are also environmentally aware, so they build their enterprises to preserve their macro environment for future generations.

Our Company Management consider the continuous development of product and service quality and improvement of the efficiency of the integrated management system a major objective. By promoting our company we feel strong commitment for environment awareness and sustainable development.

We achieve our objectives by maintaining the followings:

- Our activities are organised, operated and continuously developed in line with the standards for ISO 9001:2015 and ISO 14001:2015 for quality and environment management system
- Quality assurance of assets and human resources are maintained and continually updated
- Our suppliers' products and services are regularly measured and evaluated according to our quality and environment oriented management system
- We supervise and amend our operation regarding market requirements, technical development and our quality and environment friendly management system
- We fulfil our obligations to comply with customer requirements by maintaining our high quality and optimal efficiency
- We pay special attention to the protection of our environment and the prevention of environmental pollution in order to increase our environmental performance
- We continuously comply with applicable legal and other requirements
- We provide personal oriented training and opportunities for technical advancement in order to use state-of-the-art facilities and technologies to meet our customers' requirements.
- In the course of our activities, our employees show a high degree of tolerance, acceptance and attention to each other and to our partners
- We are cooperating with biotech faculties of universities and participating in conferences and workshops to maintain our state-of-the-art expertise
- We are enhancing the performance of our management system with the method of effective error prevention and continuous development.

These objectives support to achieve our target to meet the requirements of our customers, to improve our market positions and to increase the number of contented customers.

All employees at Fermentia are aware that beyond supplying our customers' requirements and achieving the company objectives they are working for their personal expertise and social welfare.

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